PRIVACY POLICY Rev. August 2023

FACTS	What Does Citizens Bank of Edmond Do With Your Personal Information?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number and income • Account balances and payment history • Credit history and credit scores When you are no longer our customer, we continue to share your information as described in this notice.
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Citizens Bank of Edmond chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Citizens Bank of Edmond share?	Can you limit this sharing?
For our everyday business purposes such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposesto offer our products and services to you	No	We don't share
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposesinformation about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposesinformation about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

Call <u>405-341-6650</u> or go to <u>www.mycitizens.bank</u>

What We Do **How Does Citizens Bank of** To protect your personal information from unauthorized access and use, we use security **Edmond Protect My Personal** measures that comply with federal law. These measures include computer safeguards and Information? secured files and buildings. **How Does Citizens Bank of** We collect your personal information, for example, when you **Edmond Collect My Personal** · Open an account or deposit money Information? • Apply for a loan or use your credit or debit card • Give us your contact information We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. Why Can't I Limit All Sharing? Federal law gives you the right to limit only • Sharing for affiliates' everyday business purposes - information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. **Definitions Affiliates** Companies related by common ownership or control. They can be financial and nonfinancial companies. • Citizens Bank of Edmond has no affiliates. **Nonaffiliates** Companies not related by common ownership or control. They can be financial and nonfinancial companies. • Citizens Bank of Edmond does not share with nonaffiliates so they can market to you. Joint A formal agreement between nonaffiliated financial companies that together market financial products or services marketing to you. • Our joint marketing partner(s) include financial services companies.